

Subscription & Billing Overview

Subscription Model

GrintOps offers a flexible tier-based subscription system applicable across most services:

- **Starter**
Entry-level package with essential features, suitable for startups or small teams.
- **Pro**
Advanced features, access to full reports, automation, and team collaboration tools.
- **Enterprise**
Custom deliverables, dedicated support, SLA-backed services, and integration support.

“☒ Tier details may vary slightly depending on the service (e.g. PTaaS, DOaaS, OSaaS). See each service page for exact inclusions.

Billing Cycles

- **Monthly** or **Annual**
- Auto-renewal is enabled by default
- Cancel anytime via portal

Payment Methods

- Credit/Debit Card (via Paypal)
- Bank Transfer & Payment Confirmation to PT Grintec Solusi Global for Indonesia's company