Invoice & Payment Details

How to Access Your Invoices

- Go to **Billing** in the Customer Portal
- Click on any invoice ID to view or download PDF

Accepted Payment Methods

- Credit/Debit Card
- PayPal (for selected regions)
- Bank Transfer (Enterprise only)

Tax & Legal Compliance

- VAT-compliant invoices
- Custom PO & invoicing for companies
- Option to include NPWP or tax ID (Indonesia)

Refund Policy

- Full refund if cancelled within 3 days of billing (Starter & Pro)
- Enterprise plans are governed by SLA