

FAQ

Q: Can I pause my subscription?

A: Not currently. You can cancel and resubscribe later anytime.

Q: Can I pay with my local currency?

A: All prices are in USD, converted automatically by your payment provider.

Q: Will I lose access immediately after cancelling?

A: No — access remains until the end of your billing cycle.

Q: Are reports still accessible after service expires?

A: Yes, for 30 days post-expiry.

Q: Do you support custom contracts?

A: Yes, for Enterprise tier only.

Q: Can I switch payment methods later?

A: Yes, anytime from the Billing > Payment tab in your portal.

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