

Data Privacy Policy

What Data We Collect

- Contact and company information
- Service usage logs (non-intrusive)
- Uploaded data (reports, configs, tickets)

How We Use the Data

- Service delivery & support
- Performance monitoring
- Communication related to services

Your Rights

- Request data deletion (except legal obligations)
- Request a copy of stored data (Enterprise only)
- Opt out of marketing communications

Data Storage

- All data stored in encrypted environments (EU/SG)
- Backed by our private VPS

Third-party Access

We do **not** share your data with third parties, except:

- Billing platforms (Paypal, Stripe, etc)
- Legal/government requests (with due process)

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