

# DevOps as a Service (DOaaS)

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# DOaaS Overview

## What is DOaaS?

GrintOps DOaaS provides DevOps automation tailored to your application's architecture, whether monolith or microservices.

## Ideal For

- Startups needing faster CI/CD setup
- Companies moving to cloud-native
- Teams lacking in-house DevOps resources

## Plans

- Starter: CI/CD baseline + 1 environment
- Pro: Multi-env, monitoring, secrets mgmt
- Enterprise: Custom IaC, GitOps, advanced pipeline

# Getting Started with DOaaS

## Step 1 – Choose Your Plan

Starter, Pro, or Enterprise depending on your app architecture and team needs.

## Step 2 – Complete DevOps Assessment

Via onboarding form or assisted by our engineer.

## Step 3 – We Build & Automate

- We design CI/CD pipelines
- Provision environments (optional)
- Apply IaC templates (Pro+)

# DOaaS Methods

## Supported Stacks

- GitHub / GitLab / Bitbucket
- Docker / Kubernetes / Nomad
- Terraform / Pulumi / Ansible

## Pipeline Capabilities

- Build, test, deploy
- Rollback & artifact versioning
- Security scan integration (DSOaaS link)

## Standards

- GitOps practices
- Least privilege CI runners
- Environment isolation

# How Our DOaaS Works

## Steps

1. You define project goals & repo access
2. GrintOps designs your pipeline as code
3. You get:
  - CI/CD running in staging/prod
  - Documentation to maintain it
  - Slack/email notifications (Pro+)

# DOaaS Deliverables

## Deliverable Items

- CI/CD pipeline in code (YAML or config-as-code)
- Readme/Doc for pipeline usage
- GitOps deployment (Pro+)
- Secrets & env config setup
- Optional server provisioning summary

# DOaaS SLA

## Service Level Agreements

Tier	Response Time	Setup Time	Monitoring
Starter	≤ 48h	5-7 days	No
Pro	≤ 24h	3-5 days	Basic
Enterprise	≤ 12h	2-4 days	Full + Alerting

“ Monitoring and alerting requires integration with GrintOps Stack or your preferred tools.

# DOaaS FAQ

## Frequently Asked Questions

**Q: Does this include hosting or just the CI/CD setup?**

A: Hosting is optional and offered as an add-on. By default, we only handle pipeline and automation.

**Q: Can I use my own server or cloud account?**

A: Yes, we support client-owned infrastructure on all major cloud providers.

**Q: Do you provide rollback strategy?**

A: Yes, Pro+ tiers include rollback policies based on artifacts and Git tags.

**Q: What if I don't use containers?**

A: We also support monolith setups using SSH/rsync, systemd, or plain scripts.