

# Submitting Support Requests

## How to Contact Support

- Go to **Support** → **Create Ticket**
- Select the service or general inquiry
- Attach files (log, screenshot, etc.)

## Ticket Tracking

- Each ticket has a unique reference ID
- You'll receive email updates for each reply

## Response Time SLA

- Starter: 48h
- Pro: 24h
- Enterprise: <12h

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